

Pet Ownership Program

The City of Brockville is launching a new pet ownership program in partnership with DocuPet. Now you can license your dog using a new online system. (Cats can be licensed voluntarily.)

When you license your pet online you will receive a new and improved pet tag, online account and an annual rewards card.

You will have the option to select a small or large-sized tag.

License online at
brockville.docupet.com



License now

Licensing your pet is easy!

Visit us online at brockville.docupet.com to license your pet.

1. Click "License now" on the home page
2. Fill out our online form
3. Make a payment using your credit card (VISA, VISA Debit, MasterCard, Discover)
4. Login to your online account to provide more information about your pet
5. You will receive your pet tag, rewards card and program information in the mail within 10 business days
6. Put the tag on your pet and go online to view deals you can get using your rewards card

Connect with DocuPet at:
1-855-249-1370
info@brockville.docupet.com

Connect with the City of Brockville at:
613-342-8772

License your pet online today!





DID YOU KNOW?

One in three pets will be lost in their lifetime.

A lost pet wearing identification has a far greater chance of making it home safely and quickly.

Once licensed, you will have access to DocuPet's lost pet services. This allows you to report your pet lost on your online account, sending a notification to your local shelter and pet owners on the "Lost Pet Brigade".

Anyone who finds your pet can use the ID code on his/her tag to look up information you've deemed to be accessible to the public.

Learn more about our lost pet services at brockville.docupet.com/lost-pet-services



Give the gift of identification

Here's what a licence provides your pet with:

Unique pet tag

Choose from two tag sizes to ensure the proper fit for your pet. Each tag connects to your online account through a unique ID code. You're in control of what information can be seen when the tag ID is searched. Manage all your details through your online account!

Online profile

The online profile allows you to store secondary contact information, additional pet information and photos of your pet. You can also choose what information is visible to the public through your privacy settings, sign up for automatic renewals and browse lost pets.



DocuPet rewards program



Receive rewards for licensing your pet

When you license your pet(s) you will receive an annual rewards card.

A variety of local businesses have offered deals to DocuPet rewards card-holders!

You can view these deals online at brockville.docupet.com/deals

Redeem your rewards by using your card as you check out at participating locations.

The City of Brockville pet licences expire 365 days from the date of purchase.

