

NEWS RELEASE



The City of Brockville and COVID-19

IMMEDIATE RELEASE

March 17, 2020 - 4:30 pm - Press Release

Mayor Baker and City Council extend their recognition and emphasize how important it is for us as a community to work together in this challenging time. Your compassion and patience is crucial and appreciated.

City Hall and Gord Watts Municipal Centre will be closed to the public until April 5, 2020. A number of services will continue, and we want to reassure the public that Council and staff are here to assist and work with you.

The City is launching a new webpage which will be continually updated as a good source of information on City services. <https://brockville.com/covid19>

Until further notice, the following City facilities will be closed to the public:

- Water Treatment Centre
- Water Pollution Control Centre
- Station 1 Fire Hall (Perth St.)

Brockville Police Services and the Brockville Fire Department will continue to respond to emergency calls. However, the following measures have been put in place for non-emergency issues.

- We encourage everyone to use the telephone for non-emergency calls.
- Brockville Police Station will utilize a simple screening process via the intercom.
- Station 2 Fire Hall (Laurier Avenue) will be closed for all public visits and tours. Meetings with staff will be by appointment only. Visitors will be screened in the entrance lobby.

The City understands how important the transit services are for our community and have taken new precautions to ensure there is as little disruption as possible.

- Starting tomorrow, the 40-Ride Passes are to be returned into the fare box by the rider when presented.
- The Transit Driver will issue the rider 40 paper tickets. This removes the need for physical interaction between rider and driver.
- People will be able to transfer busses very easily, however, the actual paper transfer will no longer be issued.
- As a safety precaution, additional cleaning of busses will also take place.

“The City of Brockville leadership team continues to react to the ongoing changing circumstances regarding the Covid-19 pandemic. Our focus will be on ensuring we are making every effort to safeguard our citizens physical and financial wellbeing. I wish to thank our employees for their flexibility and their professionalism as we continue to operate as many services as we can”
- Mayor Jason Baker

The City would also like to remind and encourage everyone to follow the recommendations of our public health agency.

- Properly wash your hands with soap and water for at least 20 seconds or with an alcohol-based hand sanitizer.
- Engage in proper cough or sneeze etiquette, including but not limited to covering your mouth and nose with your bent elbow or tissue when you cough or sneeze and disposing of used tissues immediately
- Avoid touching eyes, nose and mouth
- Refrain from shaking hands with another person
- Practice social distancing of at least 2 metres
- Clean and disinfect frequently touched objects and surfaces

If you have symptoms of a respiratory illness of any kind (e.g. fever, coughing, shortness of breath, etc.) you are asked to stay home and seek medical treatment.

The City of Brockville continues to review the situation on a day to day basis while we take all necessary precautions towards the spread of COVID-19.

Updates will be provided as soon they become available.

Visit our Website for more information <https://brockville.com/covid19>
or Follow us on Twitter for notifications: <https://twitter.com/BrockvilleON>

Additional Resources:

Leeds, Grenville & Lanark District Health Unit

<https://healthunit.org/coronavirus/>

Ontario Ministry of Health <https://www.ontario.ca/page/2019-novel-coronavirus>

Health Canada <https://www.canada.ca/en/public-health/services/diseases/2019-novel-coronavirus-infection.html>

Government of Canada <https://www.canada.ca/en/public-health/services/reports-publications/responding-stressful-events/taking-care-ourselves-families-communities.html>

World Health Organization <https://www.who.int/health-topics/coronavirus>