



Reporting a Pothole

Although City crews regularly inspect streets and intersections according to the Ontario standards to identify potholes and other road deficiencies, some may occur before crews find them.

To report a pothole please send an email to gwmc@brockville.com or call the Operations Department at 613-342-8772. Please be as specific as possible about the location of the pothole and let us know as many of the following details as you can gather:

Name of the street

Nearest municipal (building) number

The name of the nearest cross-street

Which lane (i.e., north bound lane, turning lane, etc.)

Thank you for your cooperation and assistance.