

NEWS RELEASE



The City of Brockville's Response to COVID-19

IMMEDIATE RELEASE

April 13, 2020 - 9:00 am - Press Release: COVID-19 City Resource Line

Today, the City of Brockville is launching a dedicated phone line where residents will be able to call in to access resources and information in the community related to the coronavirus pandemic.

Staff members will be available by phone Monday to Friday from 8:00 am to 4:00 pm at **613-341-2282** to help connect residents with the resources and agencies in the community best suited to address their needs and concerns.

"Our COVID-19 City Resource Line will go live Monday at 8:00 am. We want to have one central number where people can call in with their questions or concerns. There are a lot of phone calls that are going to the Police Dispatch right now that are tying up police lines that are not necessarily police related matters. This will relieve that. Anything that has to be passed on to the police, or any other agency, we will be able to do from this number." – Mayor Jason Baker

Current information, news, and resources related to the coronavirus outbreak are updated daily on the website at www.brockville.com/covid19.

Many answers to the most common questions and links to community resources can also be found there, accessible at all hours and days of the week.

The City would also like to remind and encourage everyone to follow the recommendations of our public health agency.

- Properly wash your hands with soap and water for at least 20 seconds or with an alcohol-based hand sanitizer.
- Engage in proper cough or sneeze etiquette, including but not limited to covering your mouth and nose with your bent elbow or tissue when you cough or sneeze and disposing of used tissues immediately
- Avoid touching eyes, nose and mouth
- Refrain from shaking hands with another person
- Practice social distancing of at least 2 metres
- Clean and disinfect frequently touched objects and surfaces

If you have symptoms of a respiratory illness of any kind (e.g. fever, coughing, shortness of breath, etc.) you are asked to stay home and seek medical treatment.

The City of Brockville continues to review the situation on a day to day basis while we take all necessary precautions towards the spread of COVID-19.

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Visit our Website for more information <https://brockville.com/covid19>
or Follow us on Twitter for notifications: <https://twitter.com/BrockvilleON>

Additional Resources:

[Press Release – Ontario Extends COVID-19 Emergency and Closes Outdoor Recreational Amenities](#)

[Government of Canada](#)

[Health Canada](#)

[Ontario Ministry of Health](#)

[Leeds, Grenville & Lanark District Health Unit](#)

[World Health Organization](#)